

December 11, 2017

Mr. Brian Wagner
President
National Association of Postal Supervisors
1727 King Street Suite 400
Alexandria, VA 22314-2753

Dear Brian:

This is in response to questions raised in your October 11 correspondence regarding the proposed test of biometric capture of fingerprints for the Federal Bureau of Investigations (FBI's) Identity History Summary Check (IdHSC) application.

1. What is the estimated number of customers on daily and weekly basis the USPS expect will participate in the biometric capture of their fingerprints?

Response: 2-3 transactions daily.

2. Is this biometric capture of fingerprints process conducted over the office's retail window?

Response: Yes, the process will be conducted over the retail window at a designated terminal.

- a) If yes, will the retail unit be exempt from adhering to the Retail Customer Experience (RCE) Wait-Time-In-Line policy of five (5) minutes or less?

Response: No.

- i. If no, is the retail unit required to handle this biometric capture process over the retail window with their current craft staff?

Response: The capture of fingerprint process during the testing period will be covered by existing bargaining unit employees (limited to Sales and Service Associates) on a voluntary basis.

- 1) If yes, how is the respective retail unit to receive workload credit for the extensive 10-15 minutes for each biometric capture transaction?

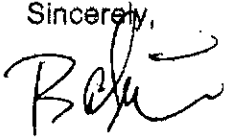
Response: Workload credit will not be allotted to the units during the test period. However, a separate AIC will be provided to analyze and measure data during the test.

- 2) If no, will the test office receive additional craft staffing to accommodate the increased retail workload due to this biometric fingerprint capturing?

Response: No.

A briefing will be made available to NAPS prior to the start of the test period.

Sincerely,



Bruce A. Nicholson
Manager
Labor Relations Policy Administration



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

National Headquarters
1727 KING STREET, SUITE 400
ALEXANDRIA, VA 22314-2753
(703) 836-9660

October 11, 2017

Mr. Bruce Nicholson
Manager, Labor Relations Policy Administration
United States Postal Service
475 L'Enfant Plaza SW Room 9426
Washington DC 20260-4101

RE: Test Biometric Capture of Fingerprints for FBI

Dear Bruce,

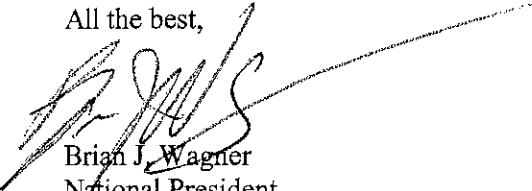
The National Association of Postal Supervisors (NAPS) is in receipt of USPS correspondence dated October 3, 2017 from Ricky Dean, Manager Contract Administration (APWU) regarding the USPS proposed test of biometric capture of fingerprints for the Federal Bureau of Investigations (FBI's) Identity History Summary Check (IdHSC) application. As noted, the test will take place in two retail locations in the Washington, DC area. The amount of time necessary to complete the process of one biometric fingerprint capture is estimated at approximately 10 to 15 minutes.

NAPS is concerned about the potential impact on the respective office's retail operation to efficiently service customers in a timely manner as it relates to the Retail Customer Experience (RCE). Therefore, NAPS has the following questions related to this biometric process:

1. What is the estimated number of customers on a daily and weekly basis the USPS expect will participate in the biometric capture of their fingerprints?
2. Is this biometric capture of fingerprints process conducted over the office's retail window?
 - a. If *yes*, will the retail unit be exempt from adhering to the Retail Customer Experience (RCE) Wait-Time-In-Line policy of five (5) minutes or less?
 - i. If *no*, is the retail unit required to handle this biometric capture process over the retail window with their current craft staff?
 1. If *yes*, how is the respective retail unit to receive workload credit for the extensive 10-15 minutes for each biometric capture transaction?
 2. If *no*, will the test office receive additional craft staffing to accommodate the increased retail workload due to this biometric fingerprint capturing?

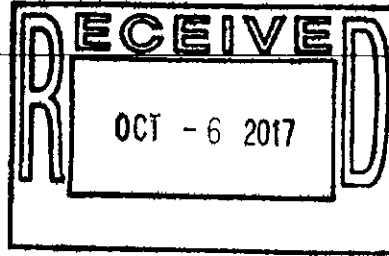
NAPS looks forward to your response. If you believe a briefing is necessary based on the questions posed, please contact my office. Thank you for your time.

All the best,


Brian J. Wagner
National President

Representing supervisors, managers and postmasters in the United States Postal Service

LABOR RELATIONS



October 3, 2017

Mr. Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Certified Mail Tracking Number:
7016 1970 0000 3442 7443

Dear Brian:

As a matter of general interest, the Postal Service intends to conduct a test of the biometric capture of fingerprints for the Federal Bureau of Investigation's (FBI's) Identity History Summary Check (IdHSC) application.

The test will take place in two retail locations in the Capital District; Brentwood Post Office and Friendship Post Office in Washington, DC. The test is expected to begin by the end of November. During the test, Postal Service personnel (typically clerk craft employees) will perform a biometric capture of fingerprints. The entire process is expected to take approximately 10 to 15 minutes.

The process will normally include:

- Receive the individual's name, order number, or email address and enter the information into the appropriate computer application
- Capture the individual's fingerprints (using biometric fingerprint reader) and transmit the information to the United Postal Service Inspection Service (USPIS)
- Collect fingerprinting fee from the individual

The USPIS will transmit the fingerprints to the FBI.

If you have any questions concerning this matter, please contact Dion Mealy at extension 6861.

Sincerely,

Rickey R. Dean
Manager
Contract Administration (APWU)