

May 12, 2017

Brian J. Wagner
President
National Association of Postal Supervisors
1727 King Street, Suite 400
Alexandria, VA 22314-2753

Dear Brian:

This is in response to your April 11, 2017 correspondence regarding a request for a briefing on exceptions that were added to FY2017 National Performance Assessment (NPA) Unit-Indicators, *Arrival at Unit (AAU)/Acceptable Delivery Event (ADE) Scan Performance* and *Parcel Select (Unit)*. You also alleged that the Postal Service proposed changes to those unit indicators to the United Postmasters and Managers of America (UPMA), in accordance with Title 39 §1004 (d).

The Postal Service discovered data for the *AAU/ADE Scan Performance* and *Parcel Select (Unit)* indicators were not available for some post offices which resulted in a 0.00% NPA score for those performance indicators. Temporary exceptions were added to remove the weights for those indicators that achieved 0.00% and redistributed proportionately to the remaining indicators on the Scorecard. This process is only temporary until accurate scores can be identified and applied to the NPA Scorecards for the affected offices.

The Postal Service has not proposed any change to the FY2017 NPA Unit-Indicators within the parameters of Title 39 § 1004 with UPMA. If the Postal Service determines that a change to the FY2017 NPA Unit-Indicators is needed, then the change will be proposed to the management associations pursuant to Title 39 § 1004 (d).

Phong Quang will contact you to coordinate a briefing with NAPS and the sponsor of this program.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Nicholson".

Bruce A. Nicholson
Manager
Labor Relations Policy Administration



NATIONAL ASSOCIATION OF POSTAL SUPERVISORS

National Headquarters
1727 KING STREET, SUITE 400
ALEXANDRIA, VA 22314-2753
Phone (703) 836-9660

April 11, 2017

Mr. Bruce Nicholson
Manager, Labor Relations Policy Administration
United States Postal Service
475 L'Enfant Plaza SW Room 9426
Washington DC 20260-4101

RE: Request for FY 2017 NPA Briefing AAU/ADE Scan and Parcel Select Indicators

Dear Bruce:

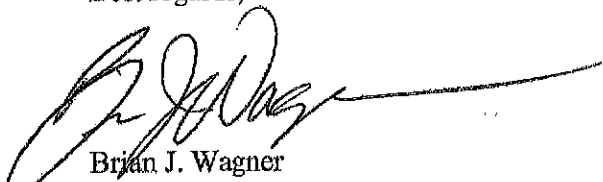
The National Association of Postal Supervisors (NAPS) received inquiries from members in the field regarding a change in the FY2017 NPA Scorecard for *EAS 18 & Below PO*. As you are aware, according to Title 39, any changes to the current NPA program that may impact NAPS members requires the Postal Service to consult with NAPS prior to changes being made. In a follow up telephone conversation and an email received from you, NAPS was provided with the following message.

NPA has received many questions from the field regarding AAU/ADE scan and Parcel Select Indicators on the Post Office and Station/Branch Scorecards, and whether those indicators should apply to particular offices or not. To address the issue, NPA is applying 'exceptions' for those indicators if the Sponsor does not send data to NPA for an office, and redistributing the weights proportionately for Unit indicators that still apply. If we get data from the sponsor in successive months, we will remove the exception and put the indicator(s) back on the scorecard. You can see if your office is an 'exception' by looking at the 'Exceptions on Scorecards 2017' document from the 'Supporting Documents' link on the left.

Though the NPA "exceptions" may only impact EAS 18 & Below PO units, be advised that there are approximately 138 EAS-17 Customer Service supervisors assigned to some of these PO units. The thought that the Postal Service must only consult with the respective Postmaster Association on this issue is incorrect. NAPS is disappointed that we were not notified nor consulted with in advance of this exception being implemented.

In accordance with Title 39, the National Association of Postal Supervisors (NAPS) is requesting a briefing on the recent change in the *AAU/ADE Scan and Parcel Select NPA Indicators*. Thank you for your time. We look forward to a scheduled briefing.

Best regards,



Brian J. Wagner
National President