

Processing Operations

Service Talk

Pilot Test for Handling Irregular and Non-machinable Outside Parcels

The Postal Service has begun a six month pilot to develop, test and analyze alternative methods of processing and transporting Standard Post *Non-machinable Outside Parcels (NMO)*. United Parcel Service (UPS) has been awarded this contract. The sites selected for this pilot are in the Chicago and Des Moines NDC service areas. Non-machinable Outside parcels exceed dimensions of 27 inches by 17 inches by 17 inches, or weighing more than 35 pounds for Standard Post or 25 pounds for Parcel Select.

The Supplier will provide the middle mile processing and transportation for the identified NMOs. The Postal Service will continue to provide the first mile collection and acceptance, and the last mile delivery through our USPS delivery units. The Postal Service will transport NMOs to the Supplier. The Supplier will then process and transport the NMOs to either a Destinating Delivery Unit (DDU) or a Processing and Distribution Center (P&DC). When the Supplier arrives at a DDU, the same process that is currently used for accepting SurePost will be followed.

NMOs not delivered to a DDU by the Supplier will be delivered to the servicing Plant. The Supplier will arrive at the Plant dock with the NMO shipment. No appointment or PS Form 8125 is required for acceptance. The process for accepting NMOs at the Plants is as follows:

- USPS employee will verify the NMO shipment
- USPS employee will provide an electronic signature to the Supplier

The expectation is that the NMOs handled by the Plants will be minimal. After receipt from the Supplier, the packages will be directed to the incoming manual NMO distribution area. Manual distribution employee will scan each NMO for enroute visibility, process and dispatch to the appropriate DDU.

The National Postal Mail Handler Union, the American Postal Workers Union, and our Management Associations have been notified of the pilot test at the national level.

Your cooperation and support is as always, appreciated.